

## Help us serve you better: VCT Customer Satisfaction Survey-Overall Satisfaction January 2026

From VCT Advisory <[vct\\_advisory@vct.ictsi.com](mailto:vct_advisory@vct.ictsi.com)>

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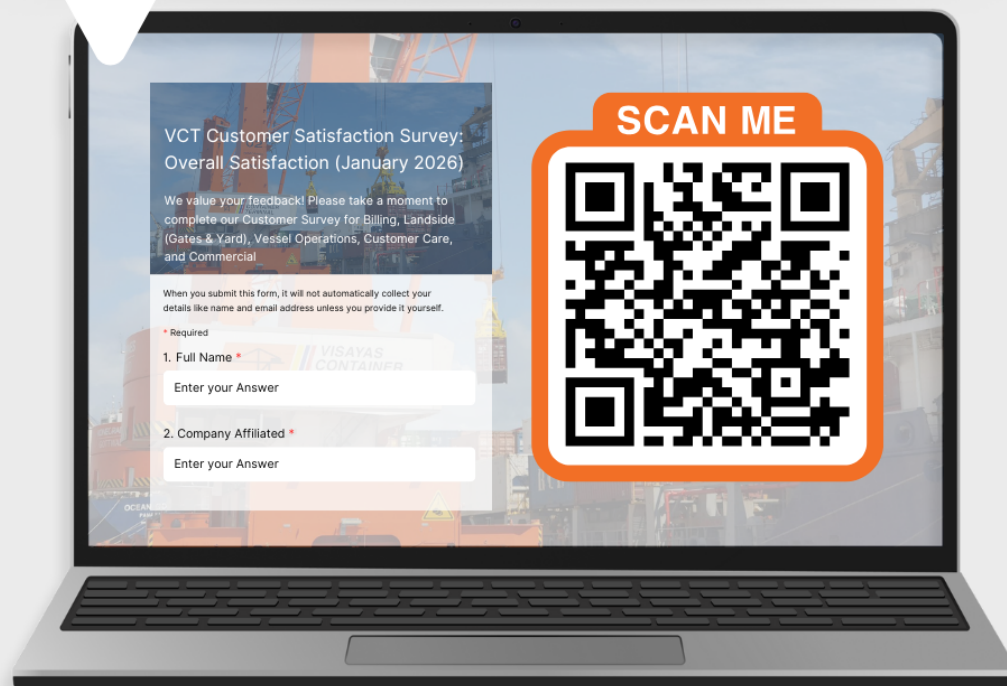
**VCT ADVISORY**



# HELP US SERVE YOU BETTER

We're enhancing our Terminal Operations — from Billing, Landside (Yard & Gates), Vessel Operations, Customer Care, and Commercial — to serve you better.

**SHARE YOUR FEEDBACK TO HELP US FURTHER IMPROVE  
YOUR EXPERIENCE BY CLICKING THE IMAGE BELOW.**



**VCT Advisory**

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